



















Objectives and Key Concepts: Facilitation (A-11)

Objectives

- Role of facilitators
- Necessary skill set
- Training/experience requirements
- Responsibilities

Key Concepts

- Facilitation concepts/ideas
- Various types of facilitation
- Understanding of agency guidelines
- Ability to lead diverse teams







Facilitation

 Process by which an individual(s) lead a group in solving problems and reaching consensus in order to meet the necessary objectives for the evaluation being undertaken

 Objective facilitation is a key element of dam and levee safety risk analysis

 Important for all phases of investigation from screening level evaluations to detailed risk analysis and scenario evaluation procedures







Role of Facilitators

- Serve as leader of group that has been assembled for a specific task.
 - a comprehensive and multi-discipline team
 - varying levels of risk estimates
- Ensure that needed information/analyses are available, checked and peer reviewed prior to the risk analysis meeting.
- Lead team in development of PFMs. Directs team in risk estimate procedures.
- Allow and encourage discussion and documentation of alternative viewpoints.
- Review and certify report.









Skills for Successful Facilitation

- Objectivity
- Open minded
- Leadership
 - ✓ diverse teams with varying opinions
 - √ discuss wide range of issues but stay focused
- Diplomatic
 - ✓ re-direct team and individuals towards necessary objectives
 - ✓ buffer dominant members, encourage quieter members.
- Technical Expertise
 - ✓ understand varying engineering principles & disciplines
 - √ keep big picture perspective and contextualize the evaluation







Knowledge and Skills Required

- Know agency guidelines and procedures
- Screen long list of PFMs down to those considered risk-drivers for the evaluation
- Develop PFMs from initiation through failure in a step-by-step progression (event trees)
- Understand loading scenarios (seismic, hydrologic, etc.)
- Understand consequence estimation and procedures (life loss, economics)
- Understand risk analysis calculation tools such as @Risk, Precision Tree, and DAMRAE
- Understand uncertainty and confidence for the purposes of the analyses
- Understand how to weight results for a given load range or how to determine if additional load ranges are needed

Facilitator Training/Experience

- No single training course, university degree program, or series of classes that can be completed to fully develop a qualified facilitator
- Learn-by-doing (dam/levee safety and risk analysis)
- 20+ years of dam/levee engineering experience coupled with about 10+ years of attending, estimating, facilitating, and writing risk assessments reports.
- Minimum requirements:
 - Licensed engineer and/or geologist
 - Diverse experience in dam and levee safety engineering
 - Active participation as technical expert on two RA
 - Write main aspects of report for two RA (can be concurrent)
 - Facilitate two risk assessments while monitored and assisted by an experienced facilitator

Training

developing the skills employees need to period improve their performance skills, and abilities, specific









Opportunities for Development

- Federal agencies (USBR, USACE, FERC, TVA) Best Practices Manual and Training Course
- Understand dam and levee safety tolerable risk guidelines
- Develop a better understanding of various dam and levee failure modes across multiple disciplines
- Active participation as technical expert on risk analysis team including PFMA, risk estimating, and report writing
- Co-facilitate with multiple experienced facilitators to learn different methods and procedures







Facilitator Responsibilities

- Coordinate efforts between dam owner/operator and risk team
- Facilitate the PFMA and team risk analysis
- Ensure agency's methodologies are followed to develop risk estimates
- Review for methods consistent with best practices in field
- Ensure the RA team is diverse and experienced enough for the project and type of evaluation
- Review report for clear documentation of all underlying assumptions and 'building the case' for the risk estimate
- Participate in higher level review and necessary modifications
- Present (or participates) in presentation of results to management







Types of Facilitation in Dam/Levee Safety

- Potential Failure Modes Analysis (PFMA) and PFM Classification
 - ✓ Applicable to all agencies
- Screening Level Risk Estimates
 - ✓ Periodic Assessment (USACE)
 - ✓ Semi-Quantitative Risk Assessment (USACE)
- Detailed Risk Estimating (QRA)
 - ✓ Comprehensive Facility Review (Reclamation)
 - ✓ Issue Evaluation Studies & Dam Safety Modification Studies (USACE and Reclamation)







Summary

- Facilitation plays a key role in U.S. Federal Dam Safety Programs
- Requires a combination of technical expertise and people skills
- See the risk assessment from start-to-finish with the PFMA, PFM screening, consequence estimate, risk calculations, report, review, and presentation
- Serve as the 'team captain' coordinate between the dam owner/operator, reviewers, management, and the risk team







Questions, Comments, or **Discussion**

Thank you for your attention.





